BMC Client Management

Control costs, reduce risk, and ensure compliance with automated IT endpoint management

PRODUCT DESCRIPTION
Automating client management helps organizations control costs, maintain compliance, and reduce data and financial risks. From device acquisition to disposal, Client Management provides an accurate view of hardware installations, ensures device adherence to organizational and industry policies, and supports systems and software currency.

BUSINESS CHALLENGE
As businesses continue to grow and merge, IT organizations continually find themselves facing the increasingly difficult task of accurately managing their technology assets. Common challenges include discovering and tracking hardware and software (often with de-centralized purchasing and end-user deployments) and ensuring software licenses are maximized. IT may also struggle with maintaining current patches and reducing potential vulnerabilities, supporting the service desk with troubleshooting, and integrating to reduce escalations.

BMC SOLUTION
Client Management delivers complete desktop and laptop management, helping organizations control hardware and software costs, avoid audit failure, and reduce the likelihood of data loss. From the time a device is acquired, Client Management deploys the proper OS and software specific to the device and the user, ensures organizational and industry policy compliance, and keeps patches up to date until the device is retired. Out-of-the-box ITSM integrations enable the service desk to respond to end-user issues quickly and efficiently with automatically populated device data, the ability to make changes without escalation, and one-click remote capabilities.

KEY FEATURES
Get intuitive, simple, and complete client inventory and management.
- Inventory your IT assets – know what you own and exactly how those assets are being used
- Ensure your devices are current, secure and compliant with your IT policies
- Remotely access all of your devices – even those not connected via VPN
- Provide pre-approved self-service for software downloads, common actions, and quick links with MyApps
- Integrate client data with your BMC IT Service Desk

KEY BENEFITS
- Reduce patch time by 30% though set-it-and-forget-it automation
- Reduce time to deploy operating systems and applications as much as 86%
- Reduce post-PC-migration service desk calls by 80% with integrated profile migrations
- Realize 100% ROI of your BMC Client Management investment within 24 months simply leveraging power management

Quickly navigate with the left menu bar and leverage the integrated wizards to complete common tasks.
BMC delivers software solutions that help IT transform digital enterprises for the ultimate competitive business advantage. From mainframe to cloud to mobile, we pair high-speed digital innovation with robust IT industrialization—allowing our customers to provide amazing user experiences with optimized IT performance, cost, compliance, and productivity. We believe:

- Technology is the heart of every business
- IT drives business to the digital age

BMC – Bring IT to Life